

About the Role

QuickBooksTraining.com has been the officially endorsed training partner for Intuit (makers of QuickBooks) since 1998. We help small business owners and their teams learn QuickBooks through live classes, self-paced courses, and one-on-one sessions focused on solving real problems. This isn't tech support. We're teachers and our goal is to help customers understand the concepts behind the software so they can solve problems on their own.

We're growing and hiring **Training & Customer Experience Specialists**. In this role, you'll teach live classes, help build self-paced learning content, and work directly with customers in one-on-one sessions.

This is a **people-first role**. You don't need prior QuickBooks or accounting experience—we'll teach you that. What we can't teach is curiosity, clear thinking, strong communication, and genuine care for helping others succeed.

We're looking for strong communicators who enjoy teaching, explaining, and helping others understand new ideas. We hire for intelligence, communication skill, and customer empathy—not prior QuickBooks experience.

What You'll Do

- Teach live, instructor-led online QuickBooks classes (after training)
- Help translate live class material into self-paced modules by recording segments, clarifying explanations, and creating quizzes and tests.
- Provide 1-on-1 customer help sessions to ensure clients feel supported and confident
- Learn our curriculum and tools deeply so you can guide students effectively
- Communicate clearly, patiently, and professionally with customers at all skill levels
- Maintain high standards of accuracy, empathy, and responsiveness
- Collaborate with our team to improve course materials, teaching methods, and student experiences

What Matters Most

QuickBooks experience is irrelevant. We specifically hire for intelligence, communication, and genuine customer care – because these traits predict long-term success better than prior technical skills. We are hiring for:

- Strong intelligence and fast learning ability
- Excellent communication skills
- Solid work ethic and reliability
- A genuinely helpful, customer-oriented mindset
- Comfort presenting or teaching in live settings
- Ability to work well remotely and stay organized
- Experience teaching, tutoring, coaching, or presenting is helpful but not required

Why You'll Love Working Here

- 100% remote
- Clear advancement path
- Stable, well-established company with strong demand
- Supportive team and structured training
- Profit sharing after 90 days
- Meaningful work – you help real people gain confidence and succeed in their jobs

[Join our team page](#)